

Job Aid: Disable JRE Auto Update

BACKGROUND:

Oracle E-Business Suite (EBS) Release 11i, 12.0, and 12.1 will not support Java Runtime Environment (JRE) version 7. TxSmartBuy currently uses Oracle EBS version 11i; the current JRE version installed on computers is JRE 1.6. Users must disable the auto update function so that a conflict does not occur.

If you have Auto Update enabled, your JRE 1.6 version will be updated to JRE 7.

- This *may* happen as early as **July 3, 2012**.
- This will *definitely* happen after **Sept. 7, 2012**, after the release of 1.6.0_35 (6u35).

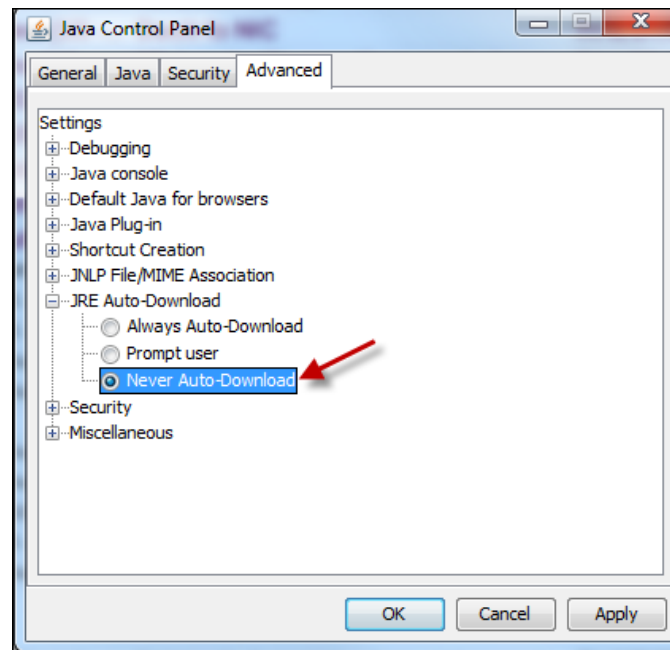
As of June 29, 2012, Oracle Forms is not compatible with Java 7. Java 7 has not been certified with Oracle EBS. Oracle EBS functionality based on Forms -- e.g. Financials -- will stop working if an upgrade to JRE 7 is made.

Process for Disabling JRE Auto Update

1. Open Java Control Panel: This can be found via the Windows Control Panel > Java > "Update" tab
2. Uncheck the "Check for Updates Automatically" checkbox



3. If you do not have an “Update” tab, this information can be found under the “Advanced” tab.
 - a. Click the radio button next to “Never Auto-Download”



If the "Update" or “Advanced” tab cannot be found

From the Java help page: [What is Java Update?](#)

- The Update or Advanced tab may not be available if the network administrator has disabled the Java Update feature during installation.
- Must be logged into system as administrator into order to change Java update notifications. Otherwise, the Java update notifications will be grayed out.

Your options are:

1. Log into PC using userid with administrator privileges.
2. Contact your desktop administrators for further guidance on obtaining administrator privileges.
3. Check which version of JRE is running: the 32-bit or 64-bit JRE version. The 64-bit version of JRE does not have an auto-update feature. If both the 32-bit and 64-bit JRE versions are installed, the 64-bit Control Panel appears instead of the 32-bit version. The 32-bit version of the 'Java Control Panel' can be viewed by running the 'javacpl.exe' from the JRE installation directory, for example: C:\Program Files (x86)\Java\jre6\bin\javacpl.exe

Reverting back to Java 1.6 from Java 7

If an E-Business Suite desktop has been inadvertently upgraded to JRE 7, the following steps must be followed:

- Uninstall JRE 7.

Windows 7 and Vista - Uninstall Programs

1. Click **Start**
2. Select **Control Panel**
3. Select **Programs**
4. Click **Programs and Features**
5. Select the program you want to uninstall by clicking on it, and then click the **Uninstall** button.

You may need administrator privileges to remove programs.

Windows XP - Uninstall Programs

1. Click **Start**
 2. Select **Control Panel**
 3. Click the **Add/Remove Programs** control panel icon
 4. The **Add/Remove** control panel displays a list of software on your system, including any Java software products that are on your computer. Select appropriate JRE software, and then click the **Remove** button.
- 2. To reinstall JRE 1.6

Copy paste the link mentioned in the browser and press enter

<http://www.oracle.com/technetwork/java/javase/downloads/index.html>

Download JRE from Java SE 6 Update 33 section.

JDK 7 Demos and Samples Demos and samples of common tasks and new functionality available on JDK 7. The source code provided with samples and demos for the JDK is meant to illustrate the usage of a given feature or technique and has been deliberately simplified.	JDK Demos and Samples DOWNLOAD	
Java SE 6 Update 33 This release includes security enhancements and bug fixes. Learn more	JDK DOWNLOAD JDK 6 Docs <ul style="list-style-type: none"> ▪ Installation Instructions ▪ ReadMe ▪ ReleaseNotes ▪ Oracle License ▪ Java SE Products ▪ Third Party Licenses ▪ Certified System Configurations 	JRE DOWNLOAD JRE 6 Docs <ul style="list-style-type: none"> ▪ Installation Instructions ▪ ReadMe ▪ ReleaseNotes ▪ Oracle License ▪ Java SE Products ▪ Third Party Licenses ▪ Certified System Configurations

Install the application after downloading the software.

Stay on Java 1.6 for now

TxSmartBuy end users should continue to run JRE 1.6 on their Windows desktops and JDK 6 on their EBS servers.